



TEXAS DEPARTMENT OF LICENSING AND REGULATION

Enforcement Division

P.O. Box 12157 • Austin, Texas 78711 • (512) 539-5600 • (800) 803-9202 • fax (512) 539-5698

Web site: www.tdlr.texas.gov

July 26, 2017

CJIRA ROBBINS
164 QUAIL RUN
ODESSA, TX 79761-2221

Subject: Jessica J. Arno (Respondent), Case Number: MID20170006242

Dear Ms. Robbins:

The Texas Department of Licensing and Regulation (Department) has concluded its investigation of the above-referenced case number. From the results of the investigation, it does not appear that there is sufficient evidence to establish that there was a violation of the Texas Midwifery Law or Rules. The only evidence that was provided was that Ms. Arno was present, but there was no proof that she was practicing midwifery.

At any hearing in which the Department seeks a sanction or penalty against a licensee or other individual, the burden is on the Department to prove that the licensee or individual committed a violation of the law or rules in place at the time of the alleged violation. We do not believe the evidence in this instance is sufficient to establish a violation was committed. Therefore, I am closing this case with no further action.

Any questions regarding this case should be addressed to Jacqueline R. Revilla, Legal Assistant, Enforcement Division at (512) 539-5597 or e-mail Jackie.Revilla@tdlr.texas.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Charlotte R. Melder".

Charlotte R. Melder
Senior Prosecutor
Enforcement Division



Professional Licensing and Certification Unit
COMPLAINT FORM

RECEIVED

JUN 04 2014

PLCU INV / QA GROUP

Midwives Board

NAME OF REGULATORY BOARD/PROGRAM

1-800-942-5540 (Complaint Hotline)

Please call if you are unsure to which Board/Program you should direct your complaint.

COMPLAINANT INFORMATION (PERSON REPORTING)

1056-14-0025

Name: [REDACTED]

Address: [REDACTED]

Street Address

City

State

Zip

Home Phone: [REDACTED] Work Phone: [REDACTED]

LICENSEE INFORMATION (ALLEGED VIOLATOR)

Name: Stacy Lewis

Address: 18211 Bulverde Rd San Antonio TX 78259.....

Street Address

City

State

Zip

Home Phone: [REDACTED] Work Phone: 210-296-8661

CLIENT-PATIENT INFORMATION (IF APPLICABLE)

Name:

Address:

Street Address

City

State

Zip

Home Phone: [REDACTED] Work Phone: [REDACTED]

Complainant's Relationship to Client:

Is the client a minor? Yes No If yes, give age:

SUPPORTING DOCUMENTATION

Attach documentation such as canceled checks or receipts, charts, notes, records; also, names, addresses, and phone numbers of others who may have information about the alleged violations, etc.

DETAILS OF COMPLAINT

Dates of Client-Patient/Licensee Relationship: From: 2/13/2014 To: 4/15/2014

Dates of Violations: 2/13/14; 3/8/14.....

Details of Complaint: I contacted Stacy Lewis and Jessica Arno for prenatal care for my fourth child. I was receiving prenatal care late in my pregnancy due to insurance issues and was unsure of my EDD. I provided Stacy and Jessica with the most information I could to determine an EDD. Stacy performed an ultrasound on 2/13/14 and determined that I was approx. 18 weeks gestation. At my initial visit she did not request any routine blood work, did not perform a urine sample, did not take any medical history or have me fill out any paperwork. She said she would get medical history, etc. from me at my next appointment. On my appointment on 3/8/14 she struggled to find the proper fundal height. She and Jessica went back and forth about the information I provided her with previously and declared that she was "fooled" by the ultrasound and I was actually 26 weeks gestation at that point. She checked blood pressure, listened to the baby's heartbeat using a Doppler (from the umbilical cord because "this little guy just doesn't want to cooperate!") and sent me on my way. When I inquired about lab work or a full body scan on the baby, I was told "that's unnecessary- you know your body!"

I reached out to another midwife after that visit, deciding that I was not comfortable with Stacy's practice. Since seeing this midwife (Robin Rabenschlag) I have been sent for blood work and ultrasound. The ultrasound determined that the original gestational age of 18 weeks on 2/13/14 was correct and the "revised" gestational age of 26 weeks on 3/8/14 was grossly inaccurate. Additionally, the findings on the blood work revealed that I am severely anemic, have a slight thyroid concern and am bordering on being concerning for gestational diabetes utilizing the 1 hour glucose test (136 mg/dL).

Had I continued care with Stacy Lewis I could have potentially found myself in a very serious situation, having a homebirth with a potentially preterm baby, possibly facing serious medical concerns myself as a result of these findings on blood work. I kindly request that Miss Lewis and Miss Arno be investigated on their routine practice to ensure that the safety of other women and babies is not put at jeopardy.

Jessica Arno: (218) 839-3599

Robin Rabenschlag: (210) 744-7734

State of Texas County of BUTTER

Signature of Complainant

Mail your completed packet to:

Investigations
PO Box 141369
Austin, Texas 78714-1369

DSHS Publications # F75-11360 Rev. 3/05
Professional Licensing and Certification Unit - Texas Department of State Health Services



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July 26, 2017

JOI BROCK
27031 GRANITE PATH
SAN ANTONIO, TX 78258

Subject: Jessica J. Arno (Respondent), Case Numbers: MID20170006463 and MID20170006470

Dear Ms. Brock:

The Texas Department of Licensing and Regulation (Department) has concluded its investigation of the above-referenced case number. As we discussed by telephone, from the results of the investigation, it does not appear that there is sufficient evidence to establish that there was a violation of the Texas Midwifery Law or Rules.

At any hearing in which the Department seeks a sanction or penalty against a licensee or other individual, the burden is on the Department to prove that the licensee or individual committed a violation of the law or rules in place at the time of the alleged violation. We do not believe the evidence in this instance is sufficient to establish a violation was committed. Therefore, I am closing this case with no further action.

Any questions regarding this case should be addressed to Jacqueline R. Revilla, Legal Assistant, Enforcement Division at (512) 539-5597 or e-mail Jackie.Revilla@tdlr.texas.gov.

Sincerely,

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Senior Prosecutor
Enforcement Division



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November 21, 2016

JESSICA J ARNO
5810 CULBERSON ML
SAN ANTONIO TX 78253

Re: Complaint filed against you by Joi Brock
Case number 1056-11-0020 / TDLR Case number MID20170006463

Dear Ms. Arno:

The agency formerly authorized to regulate and license Midwifery in the State of Texas, namely the Texas Department of State Health Services (DSHS), received a complaint against you and has transferred that complaint, numbered 1056-11-0020, to the Texas Department of Licensing and Regulation (TDLR). TDLR is now responsible for the licensing and regulation of Midwifery. This complaint has been reviewed by TDLR staff and assigned a TDLR case number, MID20170006463.

The case has been assigned to prosecutor Charlotte Melder, and her legal assistant, Jackie Revilla. You may reach legal assistant Jackie Revilla by email at: Jackie.Revilla@tdlr.texas.gov or mail at TDLR- Enforcement Division, P.O. Box 12157, Austin, TX 78711. Legal assistant Revilla may also be reached at (512) 539-5597.

Please provide your TDLR case number on all correspondence or when calling the Department about your case.

Sincerely,

Dawn Cooper
Enforcement Division

CC: JOI BROCK
27031 GRANITE PATH
SAN ANTONIO TX 78258



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July 26, 2017

JOI BROCK
27031 GRANITE PATH
SAN ANTONIO, TX 78258

Subject: Jessica J. Arno (Respondent), Case Numbers: MID20170006463 and MID20170006470

Dear Ms. Brock:

The Texas Department of Licensing and Regulation (Department) has concluded its investigation of the above-referenced case number. As we discussed by telephone, from the results of the investigation, it does not appear that there is sufficient evidence to establish that there was a violation of the Texas Midwifery Law or Rules.

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November 21, 2016

JESSICA J ARNO
5810 CULBERSON ML
SAN ANTONIO TX 78253

Re: Complaint filed against you by Joi Brock
Case number 1056-11-0016 / TDLR Case number MID20170006470

Dear Ms. Arno:

The agency formerly authorized to regulate and license Midwifery in the State of Texas, namely the Texas Department of State Health Services (DSHS), received a complaint against you and has transferred that complaint, numbered 1056-11-0016, to the Texas Department of Licensing and Regulation (TDLR). TDLR is now responsible for the licensing and regulation of Midwifery. This complaint has been reviewed by TDLR staff and assigned a TDLR case number, MID20170006470.

The case has been assigned to prosecutor Charlotte Melder, and her legal assistant, Jackie Revilla. You may reach legal assistant Jackie Revilla by email at: Jackie.Revilla@tdlr.texas.gov or mail at TDLR- Enforcement Division, P.O. Box 12157, Austin, TX 78711. Legal assistant Revilla may also be reached at (512) 539-5597.

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Sincerely,

Dawn Cooper
Enforcement Division

CC: JOI BROCK
27031 GRANITE PATH
SAN ANTONIO TX 78258



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July 26, 2017

Duane Davis

Via email at: [REDACTED]

Subject: Jessica J. Arno (Respondent), Case Number: MID20170006477

Dear Mr. Davis:

The Texas Department of Licensing and Regulation (Department) has concluded its investigation of the above-referenced case number. From the results of the investigation, it does not appear that there is sufficient evidence to establish that there was a violation of the Texas Midwifery Law or Rules.

At any hearing in which the Department seeks a sanction or penalty against a licensee or other individual, the burden is on the Department to prove that the licensee or individual committed a violation of the law or rules in place at the time of the alleged violation. We do not believe the evidence in this instance is sufficient to establish a violation was committed. Therefore, I am closing this case with no further action.

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Charlotte R. Melder
Senior Prosecutor
Enforcement Division



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November 21, 2016

JESSICA J ARNO
5810 CULBERSON ML
SAN ANTONIO TX 78253

Re: Complaint filed against you by Duane Davis
Case number 1056-10-0013 / TDLR Case number MID20170006477

Dear Ms. Arno:

The agency formerly authorized to regulate and license Midwifery in the State of Texas, namely the Texas Department of State Health Services (DSHS), received a complaint against you and has transferred that complaint, numbered 1056-10-0013, to the Texas Department of Licensing and Regulation (TDLR). TDLR is now responsible for the licensing and regulation of Midwifery. This complaint has been reviewed by TDLR staff and assigned a TDLR case number, MID20170006477.

The case has been assigned to prosecutor Charlotte Melder, and her legal assistant, Jackie Revilla. You may reach legal assistant Jackie Revilla by email at: Jackie.Revilla@tdlr.texas.gov or mail at TDLR- Enforcement Division, P.O. Box 12157, Austin, TX 78711. Legal assistant Revilla may also be reached at (512) 539-5597.

Please provide your TDLR case number on all correspondence or when calling the Department about your case.

Sincerely,

Dawn Cooper
Enforcement Division